



Encore Capital Group, Inc.

Q2 2017 EARNINGS CALL

CAUTIONARY NOTE ABOUT FORWARD-LOOKING STATEMENTS

The statements in this presentation that are not historical facts, including, most importantly, those statements preceded by, or that include, the words “will,” “may,” “believe,” “projects,” “expects,” “anticipates” or the negation thereof, or similar expressions, constitute “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995 (the “Reform Act”). These statements may include, but are not limited to, statements regarding our future operating results, earnings per share, and growth. For all “forward-looking statements,” the Company claims the protection of the safe harbor for forward-looking statements contained in the Reform Act. Such forward-looking statements involve risks, uncertainties and other factors which may cause actual results, performance or

achievements of the Company and its subsidiaries to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. These risks, uncertainties and other factors are discussed in the reports filed by the Company with the Securities and Exchange Commission, including its most recent reports on Form 10-K and Form 10-Q, as they may be amended from time to time. The Company disclaims any intent or obligation to update these forward-looking statements.

ENCORE UPDATE



U.S. MARKET CONTINUES TO DEMONSTRATE FAVORABLE DYNAMICS FOR OUR BUSINESS

- ▶ Supply improved in the second quarter
 - ▶ Banks continue to build their loan loss provisions
 - ▶ Issuers report delinquency and net charge-off rates continue to increase
 - ▶ We expect supply will continue to grow
- ▶ Pricing remains favorable
 - ▶ Better returns are generating more ERC for each dollar deployed
- ▶ Year-to-date commitments for 2017 total more than \$425 million
- ▶ CFPB recently published September 2017 as updated time frame for Notice of Proposed Rulemaking for debt collection

We are well-positioned for a strong year of deployments
at substantially better returns

OUR RECENT PURCHASES OF SIGNIFICANTLY MORE ACCOUNTS AND ASSOCIATED CAPACITY EXPANSION REFLECT OUR ADAPTABILITY

- ▶ Deploying capital more efficiently leads to acquiring more accounts and the need for more collections capacity
- ▶ We are willing to absorb this near-term expense in order to drive higher IRRs and more favorable longer term returns
- ▶ Previously mentioned capacity expansion remains on track
- ▶ We continue to demonstrate our ability to adapt to changes in market conditions

We are well-positioned to continue to benefit from favorable market conditions

CABOT HAS ESTABLISHED ITSELF AS THE LEADING DEBT BUYER IN THE UNITED KINGDOM

- ▶ Cabot had a strong purchasing quarter in Europe, deploying over \$90 million at solid returns
- ▶ Cabot's liquidation initiatives are driving sustained collections improvement on many of its portfolios across a number of vintages
- ▶ In May, became first credit management service company to be authorized by the Central Bank of Ireland
- ▶ Preparation for a Cabot IPO remains on track

ENCORE'S LEVERAGE RATIO IS SIGNIFICANTLY IMPACTED BY THE CONSOLIDATION OF CABOT'S DEBT ON OUR BALANCE SHEET

Debt and Debt Ratios¹

Encore	With Cabot at 06/30/17	Without Cabot at 06/30/17
Total Debt	\$2.734 B	\$1.297 B
Total Debt / (Adjusted EBITDA + Collections applied to principal balance)²	2.65x	1.87x
Total Debt / Equity	4.94x	2.34x

- 1) Preferred equity certificates treated as equity. This represents the pro forma impact of removing Cabot's debt from Encore's financial statements and does not represent a complete illustration of the deconsolidation of Cabot from Encore's financial statements.
- 2) Ratio calculation method is materially consistent with covenants in Encore's restated credit agreement and senior secured notes

Upon consummation of a Cabot IPO, we intend to deconsolidate Cabot from Encore's financial statements



Detailed Financial Discussion

ENCORE HAD A SOLID SECOND QUARTER

GAAP EPS¹	GAAP Net Income¹	Economic EPS²	Adjusted Income²
\$0.77	\$20.3 million	\$0.88	\$22.9 million
Collections			
\$446 million			

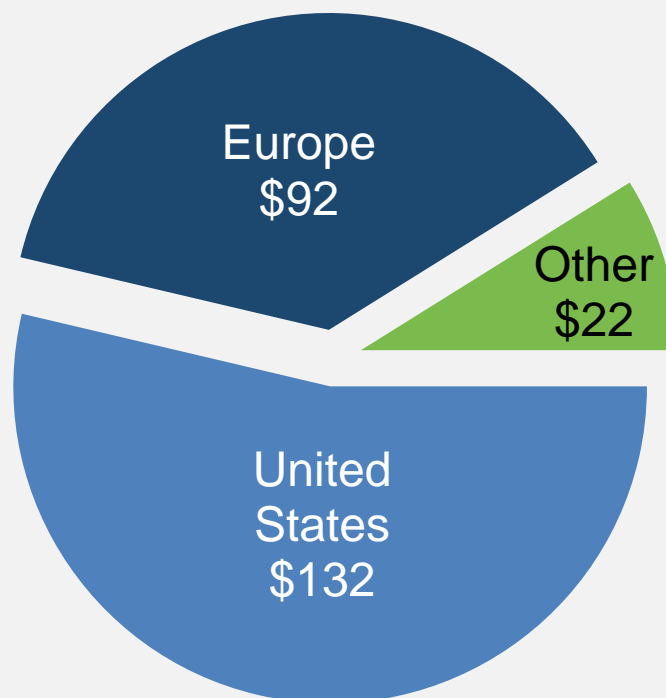
Estimated Remaining Collections of \$6.3 billion

- 1) From continuing operations attributable to Encore
- 2) Please refer to Appendix for reconciliation of Economic EPS and Adjusted Income to GAAP

WORLDWIDE DEPLOYMENTS IN Q2 WERE UP 6% COMPARED TO THE SAME QUARTER A YEAR AGO

Q2 2017 Deployments

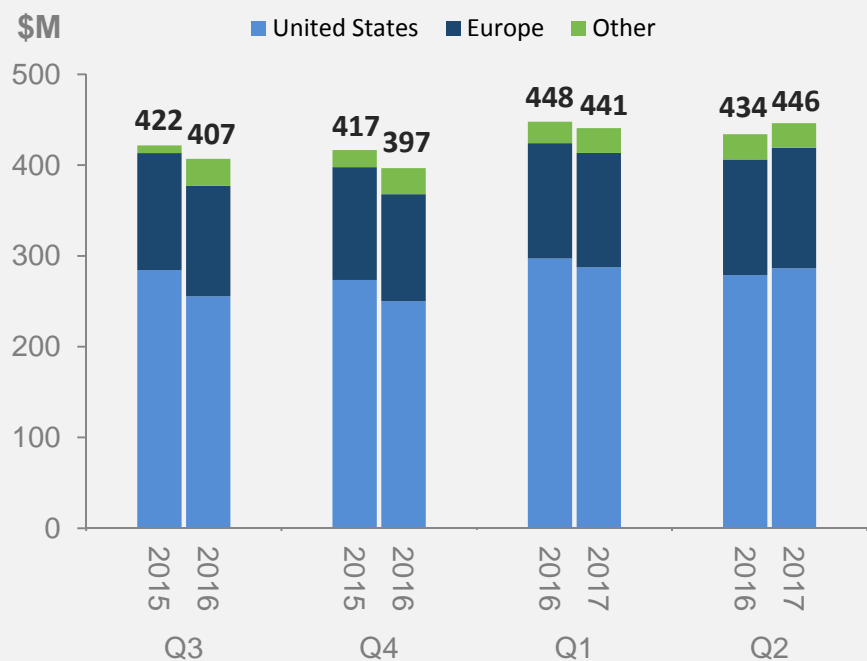
\$M



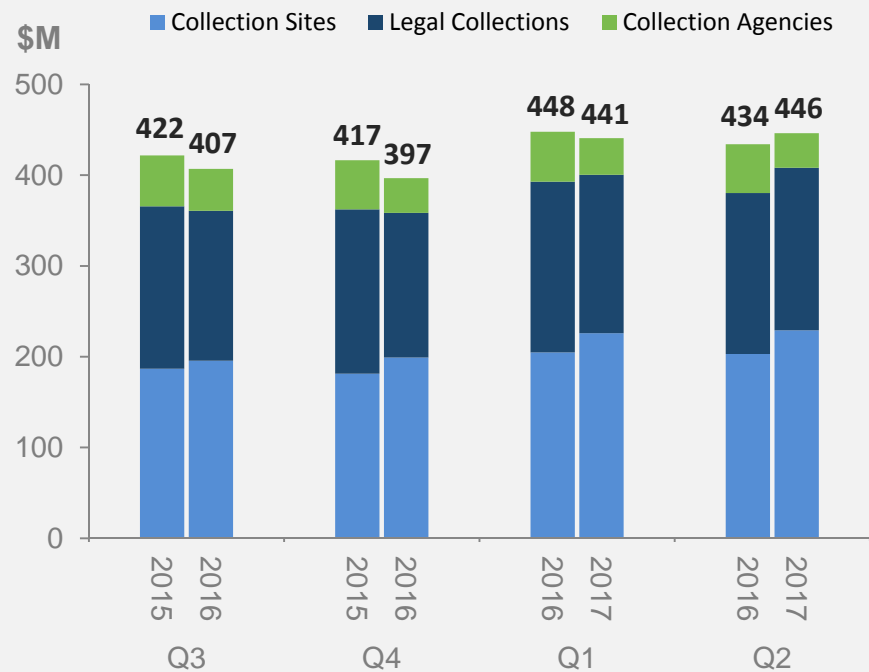
Total \$246

WORLDWIDE COLLECTIONS WERE UP 3% COMPARED TO Q2 2016 AND WERE UP 6% IN CONSTANT CURRENCY

Collections by Geography

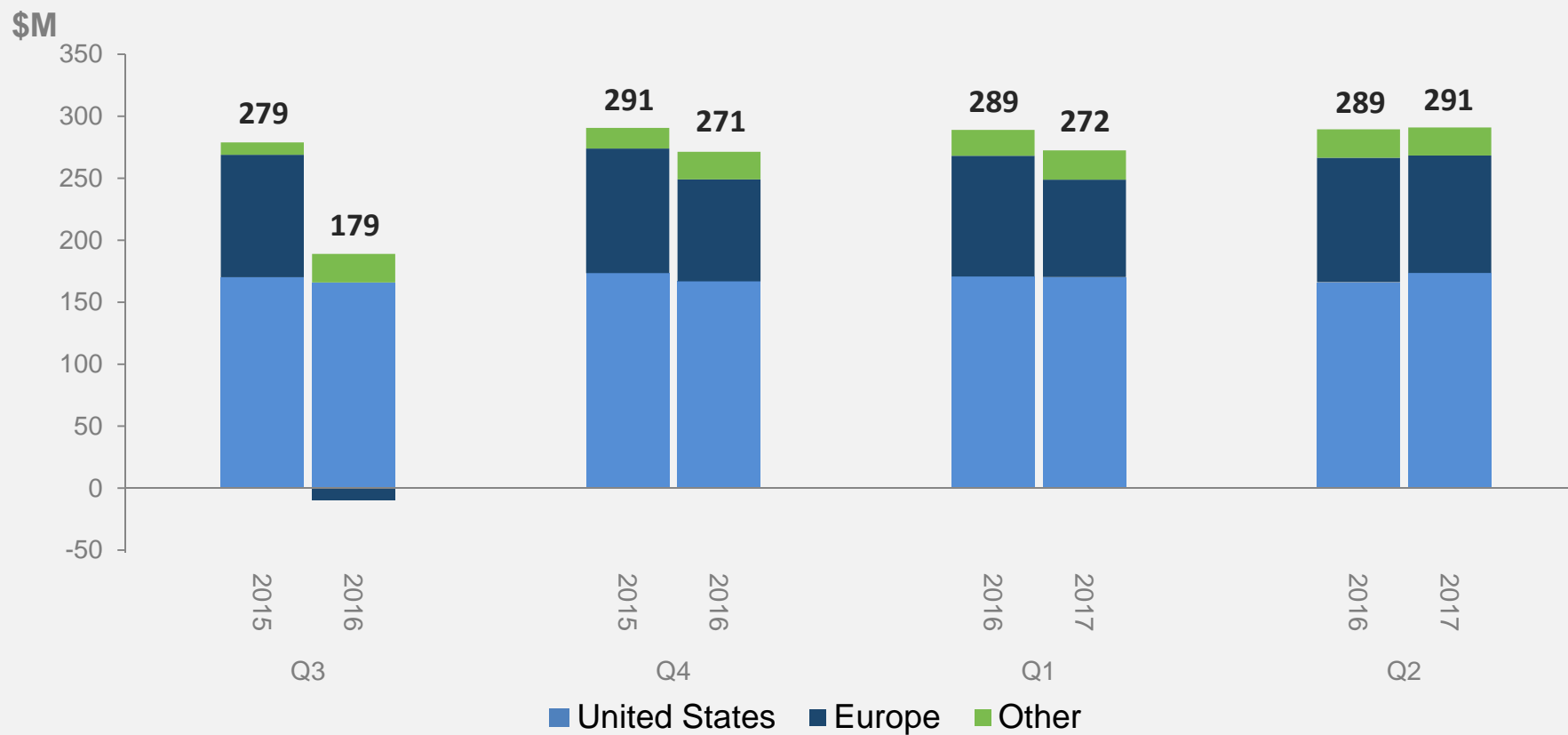


Collections by Channel



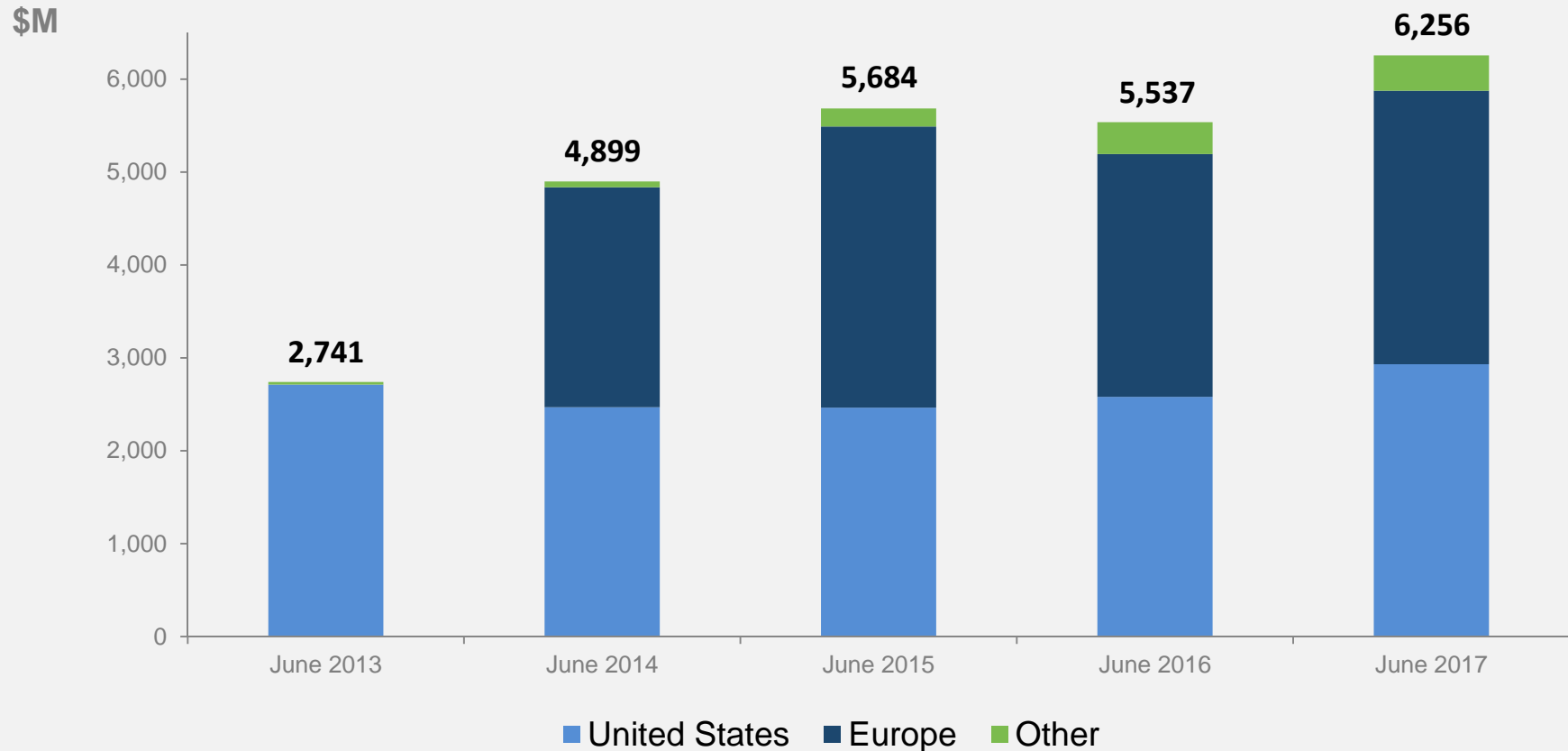
Q2 REVENUE IN THE U.S. GREW 5% COMPARED TO Q2 2016

Revenue by Geography

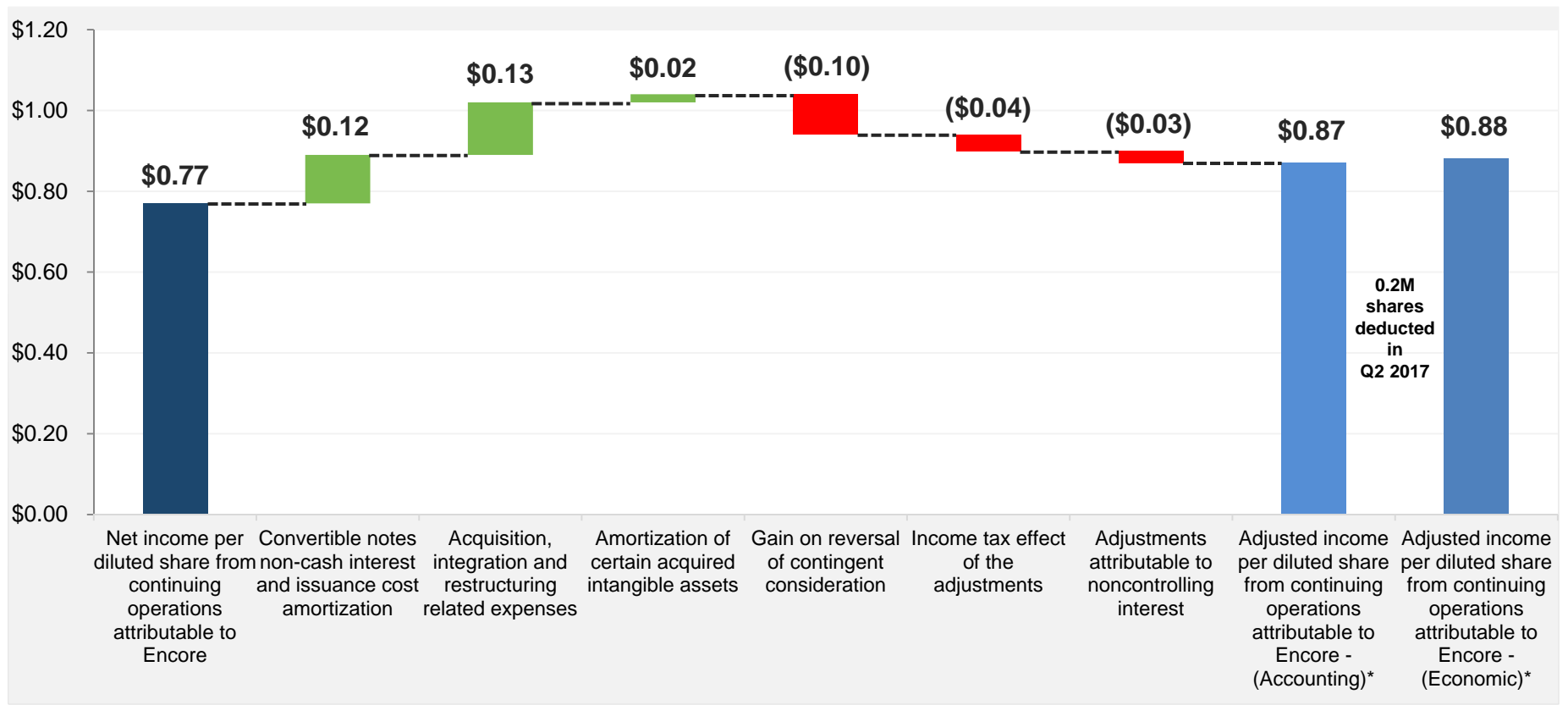


ERC AT THE END OF Q2 REPRESENTS OUR HIGHEST LEVEL TO DATE

Total Estimated Remaining Collections



ENCORE DELIVERED GAAP EPS OF \$0.77 AND ECONOMIC EPS OF \$0.88 IN THE SECOND QUARTER OF 2017



* Please refer to Appendix for reconciliation of Adjusted EPS / Economic EPS measurements to GAAP

SUMMARY

- ▶ Q2 was a solid quarter of financial and operational performance
- ▶ Supply continues to rise and prices remain favorable in the U.S.
 - ▶ Improved pricing and better liquidations drove YTD core purchase price multiple to 2.0x through Q2
 - ▶ We've secured more than \$425 million in commitments for 2017
- ▶ Cabot's progress continues
 - ▶ Strong purchasing quarter in the U.K.
 - ▶ Liquidation improvement initiatives delivering sustained improved collections performance
 - ▶ Preparation for Cabot IPO remains on track



Q&A



Appendix

NON-GAAP FINANCIAL MEASURES

This presentation includes certain financial measures that exclude the impact of certain items and therefore have not been calculated in accordance with U.S. Generally Accepted Accounting Principles (“GAAP”). The Company has included information concerning Adjusted EBITDA because management utilizes this information in the evaluation of its operations and believes that this measure is a useful indicator of the Company’s ability to generate cash collections in excess of operating expenses through the liquidation of its receivable portfolios. The Company has included information concerning Adjusted Operating Expenses in order to facilitate a comparison of approximate cash costs to cash collections for the portfolio purchasing and recovery business in the periods presented. The Company has included Adjusted Income Attributable to Encore and Adjusted Income Attributable to Encore per Share (also referred to as Economic EPS when adjusted for certain shares associated with our convertible notes that will not be issued but are reflected in the fully diluted share count for accounting purposes) because management uses these measures to assess operating performance, in order to highlight trends in the Company’s business that may not otherwise be apparent when relying on financial measures calculated in accordance with GAAP. The Company has included impacts from foreign currency exchange rates to facilitate a comparison of operating metrics that are unburdened by variations in foreign currency exchange rates over time.

Adjusted EBITDA, Adjusted Operating Expenses, Adjusted Income Attributable to Encore, Adjusted Income Attributable to Encore per Share/Economic EPS, and impacts from foreign currency exchange rates have not been prepared in accordance with GAAP. These non-GAAP financial measures should not be considered as alternatives to, or more meaningful than, net income, net income per share, and total operating expenses as indicators of the Company’s operating performance. Further, these non-GAAP financial measures, as presented by the Company, may not be comparable to similarly titled measures reported by other companies. The Company has attached to this presentation a reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures.

RECONCILIATION OF ADJUSTED INCOME AND ECONOMIC / ADJUSTED EPS

Reconciliation of Adjusted Income and Economic / Adjusted EPS to GAAP EPS (Unaudited, In Thousands, except per share amounts), Three Months Ended

	June 30,					
	2017			2016		
	\$	Per Diluted Share – Accounting	Per Diluted Share – Economic	\$	Per Diluted Share – Accounting	Per Diluted Share – Economic
GAAP net income from continuing operations attributable to Encore, as reported	\$ 20,255	\$ 0.77	\$ 0.77	\$ 29,588	\$ 1.14	\$ 1.14
Adjustments:						
Convertible notes non-cash interest and issuance cost amortization	3,078	0.12	0.12	2,921	0.11	0.11
Acquisition, integration and restructuring related expenses ¹	3,520	0.13	0.14	3,271	0.13	0.13
Gain on reversal of contingent consideration ²	(2,773)	(0.10)	(0.10)	---	---	---
Settlement fees and related administrative expenses ³	---	---	---	698	0.03	0.03
Amortization of certain acquired intangible assets ⁴	588	0.02	0.02	575	0.02	0.02
Income tax effect of the adjustments ⁵	(943)	(0.04)	(0.04)	(2,338)	(0.09)	(0.09)
Adjustments attributable to noncontrolling interest ⁶	(812)	(0.03)	(0.03)	(1,273)	(0.05)	(0.05)
Adjusted income from continuing operations attributable to Encore	\$ 22,913	\$ 0.87	\$ 0.88	\$ 33,442	\$ 1.29	\$ 1.29

- 1) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 2) Amount represents a gain recognized as a result of reversing a liability for contingent consideration that was established when we acquired a debt solution service provider in Europe. We have adjusted for this amount because we do not believe this is indicative of ongoing operations.
- 3) Amount represents litigation and government settlement fees and related administrative expenses. For the three months ended June 30, 2016, amount consists of settlement and administrative fees related to certain TCPA settlements. We believe these fees and expenses are not indicative of ongoing operations; therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 4) As we continue to acquire debt solution service providers around the world, the acquired intangible assets, such as trade names and customer relationships, have grown substantially. These intangible assets are valued at the time of the acquisition and amortized over their estimated lives. We believe that amortization of acquisition-related intangible assets, especially the amortization of an acquired company's trade names and customer relationships, is the result of pre-acquisition activities. In addition, the amortization of these acquired intangibles is a non-cash static expense that is not affected by operations during any reporting period. As a result, the amortization of certain acquired intangible assets is excluded from our adjusted income from continuing operations attributable to Encore and adjusted income from continuing operations per share.
- 5) Amount represents the total income tax effect of the adjustments, which is generally calculated based on the applicable marginal tax rate of the jurisdiction in which the portion of the adjustment occurred.
- 6) Certain of the above pre-tax adjustments include expenses recognized by our partially-owned subsidiaries. This adjustment represents the portion of the non-GAAP adjustments that are attributable to noncontrolling interest.

RECONCILIATION OF ADJUSTED EBITDA

Reconciliation of Adjusted EBITDA to GAAP Net Income (Unaudited, In \$ Thousands) Three Months Ended

	9/30/16	12/31/16	3/31/17	6/30/17
GAAP net income, as reported	\$ (51,946)	\$ 11,323	\$ 14,979	\$ 19,076
Adjustments:				
(Income) loss from discontinued operations, net of tax	---	(829)	199	---
Interest expense	48,632	48,447	49,198	50,516
Interest income ¹	(694)	(725)	(779)	(919)
Provision for income taxes	(13,768)	28,374	12,067	13,531
Depreciation and amortization	8,032	8,740	8,625	8,672
Stock-based compensation expense	633	3,125	750	2,760
Acquisition, integration and restructuring related expenses ²	3,843	7,457	855	3,520
Gain on reversal of contingent consideration ³	---	(8,111)	---	(2,773)
Settlement fees and related administrative expenses ⁴	2,613	---	---	---
Adjusted EBITDA	\$ (2,655)	\$ 97,801	\$ 85,894	\$ 94,383
Collections applied to principal balance ⁵	247,427	147,203	188,893	173,946

- 1) In the fourth quarter of 2016, we made a change to our presentation of adjusted EBITDA to adjust for interest income. In previous years we did not include interest income as an adjustment because it was immaterial. We have updated prior periods for comparability.
- 2) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 3) Amounts in the second quarter of 2017 and in the fourth quarter of 2016 represent gains recognized as a result of reversing liabilities for contingent consideration that were established when we acquired two debt solution service providers in Europe. We have adjusted for these amounts because we do not believe they are indicative of ongoing operations.
- 4) Amount represents litigation and government settlement fees and related administrative expenses. Amount consists of settlement and administrative fees related to certain TCPA settlements. We believe these fees and expenses are not indicative of ongoing operations; therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 5) Collections applied to principal balance represents (a) gross collections from receivable portfolios less (b) revenue from receivable portfolios, net.

RECONCILIATION OF ADJUSTED OPERATING EXPENSES

Reconciliation of Adjusted Operating Expenses to GAAP Operating Expenses (Unaudited, In \$ Thousands) Three Months Ended

	9/30/15	12/31/15	3/31/16	6/30/16	9/30/16	12/31/16	3/31/17	6/30/17
GAAP total operating expenses, as reported	\$ 248,185	\$ 206,271	\$ 205,513	\$ 197,695	\$ 200,597	\$ 183,939	\$ 196,100	\$ 210,323
Adjustments:								
Stock-based compensation expense	(5,156)	(4,749)	(3,718)	(5,151)	(633)	(3,125)	(750)	(2,760)
Operating expenses related to non-portfolio purchasing and recovery business ¹	(20,835)	(26,144)	(26,885)	(28,253)	(26,446)	(29,291)	(27,946)	(26,984)
Acquisition, integration and restructuring related expenses ²	(2,235)	(2,635)	(3,059)	(3,271)	(3,843)	(7,457)	(855)	(3,520)
Gain on reversal of contingent consideration ³	---	---	---	---	---	8,111	---	2,773
Settlement fees and related administrative expenses ⁴	(54,697)	---	(2,988)	(698)	(2,613)	---	---	---
Adjusted operating expenses related to portfolio purchasing and recovery business	\$ 165,262	\$ 172,743	\$ 168,863	\$ 160,322	\$ 167,062	\$ 152,177	\$ 166,549	\$ 179,832

- 1) Operating expenses related to non-portfolio purchasing and recovery business include operating expenses from other operating segments that primarily engage in fee-based business, as well as corporate overhead not related to our portfolio purchasing and recovery business.
- 2) Amount represents acquisition, integration and restructuring related operating expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 3) Amounts in the second quarter of 2017 and in the fourth quarter of 2016 represent gains recognized as a result of reversing liabilities for contingent consideration that were established when we acquired two debt solution service providers in Europe. We have adjusted for these amounts because we do not believe they are indicative of ongoing operations.
- 4) Amount represents litigation and government settlement fees and related administrative expenses. Amount in third quarter of 2015 represents the consent order with the CFPB that we entered into in September 2015. Amounts in the first, second and third quarters of 2016 represent settlement and administrative fees related to certain TCPA settlements. We believe these fees and expenses are not indicative of ongoing operations; therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

IMPACT OF FLUCTUATIONS IN FOREIGN CURRENCY EXCHANGE RATES

(Unaudited, In Millions, except per share amounts)

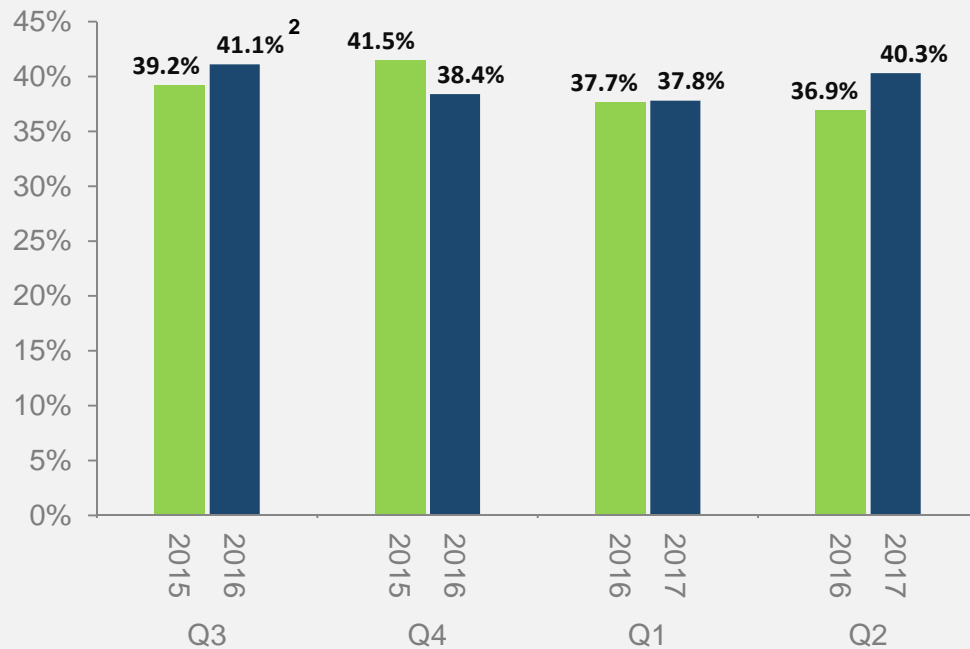
Three Months Ended 6/30/17	As Reported	Constant Currency
Revenue	\$ 291	\$ 302
Operating expenses	\$ 210	\$ 216
Net income*	\$ 20	\$ 21
Adjusted net income*	\$ 23	\$ 24
GAAP EPS*	\$ 0.77	\$ 0.80
Economic EPS*	\$ 0.88	\$ 0.91
Collections	\$ 446	\$ 461
ERC	\$ 6,256	\$ 6,336

* From continuing operations attributable to Encore.

Note: Constant Currency figures are calculated by employing Q2 2016 foreign currency exchange rates to recalculate Q2 2017 results. All constant currency values are calculated based on the average exchange rates during the respective periods, except for ERC, which is calculated using the changes in the period-ending exchange rates. Management refers to operating results on a constant currency basis so that the operating results can be viewed without the impact of fluctuations in foreign currency exchange rates, thereby facilitating period-to-period comparisons of the company's operating performance. Constant currency financial results are calculated by translating current period financial results in local currency using the prior period's respective currency conversion rate. Certain foreign subsidiaries' local currency financial results in our calculation include the translation effect from their foreign operating results.

COST-TO-COLLECT REFLECTS HIGHER LEGAL SPENDING IN THE U.S. PARTIALLY OFFSET BY LOWER COSTS IN EUROPE

Overall Cost-to-Collect¹



Location	Q2 2017 CTC	Q2 2016 CTC
United States	44.5%	39.0%
Europe	29.7%	31.1%
Other	48.1%	42.9%
Encore total	40.3%	36.9%

1. Cost-to-Collect = Adjusted operating expenses / collections. See appendix for reconciliation of Adjusted operating expenses to GAAP.
2. Cost-to-collect in Q3 2016 includes the impact of \$11 million adjustment to deferred court cost receivable in Europe.