# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, DC 20549

# FORM 8-K

# CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

**February 26, 2020** Date of report (Date of earliest event reported)

# ENCORE CAPITAL GROUP, INC.

(Exact name of registrant as specified in its charter)

#### Delaware

000-26489 (Commission File Number) 48-1090909

(IRS Employer Identification No.)

(State or other jurisdiction of incorporation)

350 Camino de la Reina, Suite 100 San Diego, California 92108

(Address of principal executive offices)(Zip Code)

(877) 445-4581

(Registrant's telephone number, including area code)

Not applicable

(Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, \$0.01 Par Value Per Share	ECPG	The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### Item 2.02. Results of Operations and Financial Condition.

On February 26, 2020, Encore Capital Group, Inc. ("Encore") issued a press release announcing its financial results for the quarter and full fiscal year ended December 31, 2019. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated by reference herein.

The information in Item 2.02 of this Current Report on Form 8-K, including the information contained in Exhibit 99.1, is being furnished to the Securities and Exchange Commission pursuant to Item 2.02, and shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, and shall not be deemed to be incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by a specific reference in such filing.

#### Item 9.01. Financial Statements and Exhibits.

Exhibit Number	Description
99.1	Press release dated February 26, 2020
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

ENCORE CAPITAL GROUP, INC.

Date: February 26, 2020

<u>/s/ Jonathan C. Clark</u> Jonathan C. Clark Executive Vice President, Chief Financial Officer and Treasurer

# EXHIBIT INDEX

Exhibit Number	Description
99.1	Press release dated February 26, 2020
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)



## Encore Capital Group Announces Fourth Quarter and Full-Year 2019 Financial Results

- Encore delivers new records for collections, revenues, ERC and earnings for the year
- Record GAAP EPS from continuing operations of \$5.33 in 2019, up 31%
- Record Economic EPS from continuing operations of \$5.95 in 2019, up 19%
- 2019 global deployments of \$1.00 billion, including a record \$682 million in the U.S.

SAN DIEGO, February 26, 2020 -- Encore Capital Group, Inc. (NASDAQ: ECPG), an international specialty finance company, today reported consolidated financial results for the fourth quarter and full year ended December 31, 2019.

"2019 was a terrific year for Encore in which we delivered record results in nearly every important aspect of our business," said Ashish Masih, Encore's President and Chief Executive Officer. "We set new highs for global collections, revenues, ERC and earnings. We also made significant progress on a number of our strategic priorities, which include concentrating on the valuable U.S. and U.K. markets, where we have our highest risk-adjusted returns, innovating to continually enhance our competitive advantages, and strengthening our balance sheet while delivering strong results."

"In the U.S., we improved our operating leverage by growing collections to a record level while reducing our collection costs through our operational innovation and increased productivity. At the same time, we capitalized on the favorable purchasing environment in the U.S. through record deployments at the highest purchase multiples we have seen since 2013."

"In Europe, our returns for portfolios purchased in 2019 were up between 150 and 200 basis points compared to 2018. We continue to reduce our debt leverage as planned, while maintaining our ERC. We also set a new record for collections in Europe."

"In the fourth quarter we continued our year of strong performance, delivering solid GAAP earnings. In addition, adjusted earnings were up 8% compared to the same quarter a year ago."

"We feel very optimistic as we begin 2020. We expect to generate new records for collections, revenues, ERC, and earnings in 2020 while further reducing our debt leverage," said Masih.

## Financial Highlights for the Full Year of 2019:

- Estimated remaining collections (ERC) increased \$569 million compared to the prior year, to \$7.73 billion.
- Portfolio purchases for the full year were \$1.00 billion, including \$682 million in the U.S. and \$307 million in Europe.
- Gross collections were a record \$2.03 billion, compared to \$1.97 billion in 2018.
- Total revenues, adjusted by net allowances and allowance reversals, were a record \$1.40 billion, compared to \$1.36 billion in 2018.
- Total operating expenses were \$951 million, compared to \$957 million in 2018.
- Total interest expense was \$227 million, compared to \$240 million in 2018.
- GAAP net income attributable to Encore increased 45% to a record \$168 million, or \$5.33 per fully diluted share, compared to \$116 million, or \$4.06 per fully diluted share, in 2018.
- Adjusted net income attributable to Encore increased 32% to a record \$187 million, or \$5.95 per fully diluted share (also referred to as Economic EPS), compared to \$142 million, or \$4.98 per share in 2018.

Encore Capital Group, Inc. Page 2

# Financial Highlights for the Fourth Quarter of 2019:

- Portfolio purchases were \$235 million, including \$155 million in the U.S. and \$80 million in Europe.
- Gross collections were \$499 million, compared to \$484 million in the fourth quarter of 2018.
- Total revenues, adjusted by net allowances and allowance reversals, were \$348 million, compared to \$349 million in the fourth quarter of 2018.
- Total operating expenses were \$235 million, compared to \$233 million in the fourth quarter of 2018.
- Total interest expense decreased to \$53.5 million, compared to \$57.0 million in the fourth quarter of 2018.
- GAAP net income attributable to Encore was \$43.1 million, or \$1.36 per fully diluted share, compared to \$47.0 million, or \$1.50 per fully diluted share, in the fourth quarter of 2018. A year ago we recorded a favorable settlement related to Cabot's acquisition of dlc that lifted our GAAP results, but not our adjusted results.
- Adjusted net income attributable to Encore increased 8% to \$49.2 million, or \$1.56 per fully diluted share. This compares to \$45.5 million, or \$1.45 per fully diluted share in the fourth quarter of 2018.
- As of December 31, 2019, after taking into account borrowing base and applicable debt covenants, available capacity
  under Encore's U.S. revolving credit facility was \$272 million, and availability under Cabot's revolving credit facility was
  £160 million (approximately \$211 million). These figures do not include cash on the balance sheet.

# **Conference Call and Webcast**

The Company will host a conference call and slide presentation today, February 26, 2020, at 2:00 p.m. Pacific time / 5:00 p.m. Eastern time to discuss fourth quarter and full year results.

Members of the public are invited to access the live webcast via the Internet by logging on at the Investor Relations page of Encore's website at <u>www.encorecapital.com</u>. To access the live, listen-only telephone conference portion, please dial (855) 541-0982 or (704) 288-0606.

For those who cannot listen to the live broadcast, a telephonic replay will be available for seven days by dialing (800) 585-8367 or (404) 537-3406 and entering the conference ID number 8553077. A replay of the webcast will also be available shortly after the call on the Company's website.

# **Non-GAAP Financial Measures**

This news release includes certain financial measures that exclude the impact of certain items and therefore have not been calculated in accordance with U.S. generally accepted accounting principles ("GAAP"). The Company has included adjusted income attributable to Encore and adjusted income from continuing operations attributable to Encore per share (also referred to as economic EPS when adjusted for certain shares associated with our convertible notes that will not be issued but are reflected in the fully diluted share count for accounting purposes) because management uses this measure to assess operating performance, in order to highlight trends in the Company's business that may not otherwise be apparent when relying on financial measures calculated in accordance with GAAP. The Company has included information concerning adjusted operating expenses in order to facilitate a comparison of approximate cash costs to cash collections for the portfolio purchasing and recovery business in the periods presented. Adjusted income attributable to Encore, adjusted income from continuing operations

Encore Capital Group, Inc. Page 3

attributable to Encore per share/economic EPS, and adjusted operating expenses have not been prepared in accordance with GAAP. These non-GAAP financial measures should not be considered as alternatives to, or more meaningful than, net income, net income per share, and total operating expenses as indicators of the Company's operating performance. Further, these non-GAAP financial measures, as presented by the Company, may not be comparable to similarly titled measures reported by other companies. The Company has attached to this news release a reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures.

# About Encore Capital Group, Inc.

Encore Capital Group is an international specialty finance company that provides debt recovery solutions and other related services for consumers across a broad range of financial assets. Through its subsidiaries around the globe, Encore purchases portfolios of consumer receivables from major banks, credit unions, and utility providers.

Encore partners with individuals as they repay their debt obligations, helping them on the road to financial recovery and ultimately improving their economic well-being. Encore is the first and only company of its kind to operate with a *Consumer Bill of Rights* that provides industry-leading commitments to consumers. Headquartered in San Diego, Encore is a publicly traded NASDAQ Global Select company (ticker symbol: ECPG) and a component stock of the Russell 2000, the S&P Small Cap 600 and the Wilshire 4500. More information about the company can be found at <a href="http://www.encorecapital.com">http://www.encorecapital.com</a>. More information about the Company's Cabot Credit Management subsidiary can be found at

<u>http://www.cabotcm.com</u>. Information found on the company's or Cabot's website is not incorporated by reference.

# **Forward Looking Statements**

The statements in this press release that are not historical facts, including, most importantly, those statements preceded by, or that include, the words "will," "may," "believe," "projects," "expects," "anticipates" or the negation thereof, or similar expressions, constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Reform Act"). These statements may include, but are not limited to, statements regarding our future operating results, performance, business plans or prospects. For all "forward-looking statements," the Company claims the protection of the safe harbor for forward-looking statements contained in the Reform Act. Such forward-looking statements involve risks, uncertainties and other factors which may cause actual results, performance or achievements of the Company and its subsidiaries to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. These risks, uncertainties and other factors are discussed in the reports filed by the Company with the Securities and Exchange Commission, including the most recent reports on Forms 10-K and 10-Q, each as it may be amended from time to time. The Company disclaims any intent or obligation to update these forward-looking statements.

#### Contact:

Bruce Thomas

Encore Capital Group, Inc. Vice President, Investor Relations (858) 309-6442 bruce.thomas@encorecapital.com

SOURCE: Encore Capital Group, Inc.

FINANCIAL TABLES FOLLOW

# ENCORE CAPITAL GROUP, INC. Consolidated Statements of Financial Condition

(In Thousands, Except Par Value Amounts)

	December 31, 2019	December 31, 2018
Assets		
Cash and cash equivalents	\$ 192,335	\$ 157,418
Investment in receivable portfolios, net	3,283,984	3,137,893
Deferred court costs, net	100,172	95,918
Property and equipment, net	120,051	115,518
Other assets	329,223	257,002
Goodwill	884,185	868,126
Total assets	\$ 4,909,950	\$ 4,631,875
Liabilities and Equity		
Liabilities:		
Accounts payable and accrued liabilities	\$ 223,911	\$ 287,945
Borrowings	3,513,197	3,490,633
Other liabilities	 147,436	 33,609
Total liabilities	3,884,544	3,812,187
Commitments and contingencies		
Equity:		
Convertible preferred stock, \$0.01 par value, 5,000 shares authorized, no shares issued and outstanding	_	_
Common stock, \$0.01 par value, 75,000 and 50,000 shares authorized, 31,097 shares and 30,884 shares issued and outstanding as of December 31, 2019 and December 31, 2018, respectively	311	309
Additional paid-in capital	222,590	208,498
Accumulated earnings	888,058	720,189
Accumulated other comprehensive loss	(88,766)	(110,987)
Total Encore Capital Group, Inc. stockholders' equity	 1,022,193	 818,009
Noncontrolling interest	3,213	1,679
Total equity	 1,025,406	 819,688
Total liabilities and equity	\$ 4,909,950	\$ 4,631,875

The following table presents certain assets and liabilities of consolidated variable interest entities ("VIEs") included in the consolidated statements of financial condition above. Most assets in the table below include those assets that can only be used to settle obligations of consolidated VIEs. The liabilities exclude amounts where creditors or beneficial interest holders have recourse to the general credit of the Company.

	December 31, 2019	December 31, 2018
Assets		
Cash and cash equivalents	\$ 34	\$ 448
Investment in receivable portfolios, net	539,596	501,489
Other assets	4,759	9,563
Liabilities		
Accounts payable and accrued liabilities	\$ 	\$ 4,556
Borrowings	464,092	445,837
Other liabilities	—	46

# ENCORE CAPITAL GROUP, INC. **Consolidated Statements of Operations** (In Thousands, Except Per Share Amounts)

	TI	(Unaudited) Three Months Ended December 31,			Year Ended December 31,			
		2019		2018		2019		2018
Revenues								
Revenue from receivable portfolios	\$	329,418	\$	298,104	\$	1,269,288	\$	1,167,132
Servicing revenue		35,306		36,455		126,527		148,044
Other revenues		3,123		4,161		9,974		5,381
Total revenues		367,847		338,720		1,405,789		1,320,557
(Allowances) allowance reversals on receivable portfolios, net		(20,053)		10,001		(8,108)		41,473
Total revenues, adjusted by net allowances		347,794		348,721		1,397,681		1,362,030
Operating expenses								
Salaries and employee benefits		91,666		93,211		376,365		369,064
Cost of legal collections		53,224		49,621		202,670		205,204
General and administrative expenses		23,520		35,189		148,256		158,352
Other operating expenses		16,960		31,456		108,433		134,934
Collection agency commissions		37,921		13,361		63,865		47,948
Depreciation and amortization		11,293		9,996		41,029		41,228
Goodwill impairment		—		—		10,718		—
Total operating expenses		234,584		232,834		951,336		956,730
Income from operations		113,210		115,887		446,345		405,300
Other (expense) income								
Interest expense		(53,515)		(56,956)		(226,760)		(240,048)
Other expense		(2,577)		(3,803)		(18,343)		(8,764)
Total other expense		(56,092)		(60,759)		(245,103)		(248,812)
Income from continuing operations before income taxes		57,118	·	55,128		201,242		156,488
Provision for income taxes		(13,886)		(9,095)		(32,333)		(46,752)
Income from continuing operations		43,232	<u> </u>	46,033		168,909		109,736
Net income		43,232		46,033		168,909		109,736
Net (income) loss attributable to noncontrolling interest		(147)	. <u> </u>	1,003		(1,040)		6,150
Net income attributable to Encore Capital Group, Inc. stockholders	\$	43,085	\$	47,036	\$	167,869	\$	115,886
Amounts attributable to Encore Capital Group, Inc.:							: ==	
Income from continuing operations	\$	43,085	\$	47,036	\$	167,869	\$	115,886
Net income	\$	43,085	\$	47,036	\$	167,869	\$	115,886
Earnings per share attributable to Encore Capital Group, Inc.:	<u> </u>	,	: —	,	: —	,	: —	
Basic earnings per share	\$	1.38	\$	1.51	\$	5.38	\$	4.09
Diluted earnings per share	\$	1.36	\$	1.51	\$	5.33	\$	4.06
Weighted average shares outstanding:	Ψ	1.50	4	1.00	÷	0.00	Ψ	
Basic		31,233		31,107		31,210		28,313
Diluted		31,612		31,270		31,474		28,572

# ENCORE CAPITAL GROUP, INC. Consolidated Statements of Cash Flows (In Thousands)

	(In Thousands)			ded December 31					
		2019	Iear Ell	2018	1	2017			
Operating activities:		-015		-010	<u> </u>	-017			
Net income	\$	168,909	\$	109,736	\$	78,978			
Adjustments to reconcile net income to net cash provided by operating activities:									
Loss from discontinued operations, net of income taxes		_		—		199			
Depreciation and amortization		41,029		41,228		39,977			
Goodwill impairment		10,718		_		_			
Interest expense related to financing		3,523		11,710		_			
Other non-cash interest expense, net		30,299		38,549		47,437			
Stock-based compensation expense		12,557		12,980		10,399			
Loss (gain) on derivative instruments, net		5,009		10,789		(3,915)			
Deferred income taxes		22,339		16,814		28,970			
Provision for (reversal of) allowances on receivable portfolios, net		8,108		(41,473)		(41,236)			
Other, net		4,785		(17,805)		(7,846			
Changes in operating assets and liabilities									
Deferred court costs and other assets		25,379		(35,626)		(4,101)			
Prepaid income tax and income taxes payable		(25,678)		24,284		(26,699)			
Accounts payable, accrued liabilities and other liabilities		(62,244)		15,605		1,655			
Net cash provided by operating activities		244,733		186,791		123,818			
Investing activities:									
Cash paid for acquisitions, net of cash acquired		_		_		(96,390)			
Purchases of receivable portfolios, net of put-backs		(1,035,130)		(1,131,095)		(1,045,829)			
Collections applied to investment in receivable portfolios, net		757,640		809,688		709,420			
Purchases of property and equipment		(39,602)		(67,475)		(28,126			
Proceeds from sale of portfolios		107,937		(,					
Other, net		6,822		(8,634)		8,794			
Net cash used in investing activities		(202,333)		(397,516)		(452,131)			
Financing activities:		(,)		(00.,0-0)		(,,			
Payment of loan and debt refinancing costs		(11,586)		(23,286)		(28,972)			
Proceeds from credit facilities		603,634		942,186		1,434,480			
Repayment of credit facilities		(586,429)		(571,144)		(1,168,069)			
Proceeds from senior secured notes		454,573		(0, 1,1 1)		325,000			
Repayment of senior secured notes		(470,768)		(91,578)		(204,241)			
Proceeds from issuance of convertible and exchangeable senior notes		100,000		172,500		150,000			
Repayment of convertible senior notes		(84,600)		1/2,500		(125,407)			
Proceeds from other debt		18,334		27,694		33,197			
Repayment of other debt		(25,531)		(42,456)		(8,910)			
Payment for the purchase of PECs and noncontrolling interest		(20,001)		(234,101)		(29,731)			
Other, net		(17,397)		(13,438)		870			
Net cash (used in) provided by financing activities		(19,770)		166,377		378,217			
Net increase (decrease) in cash and cash equivalents		22,630				49,904			
Effect of exchange rate changes on cash and cash equivalents		12,287		(44,348)		49,904			
Cash and cash equivalents, beginning of period		12,287		(10,373) 212,139		12,470			
	<u>¢</u>		¢		¢				
Cash and cash equivalents of continuing operations, end of period	\$	192,335	\$	157,418	\$	212,139			
Supplemental disclosures of cash flow information:									
Cash paid for interest	\$	178,948	\$	198,797	\$	162,545			
Cash paid for income taxes, net of refunds		43,973		5,734		42,378			
Supplemental schedule of non-cash investing and financing activities:									
Stock consideration for the Cabot Transaction	\$	_	\$	180,559	\$	_			
Conversion of convertible senior notes		_		_		28,277			
Property and equipment acquired through finance leases		5,299		3,283		3,577			

#### ENCORE CAPITAL GROUP, INC.

Supplemental Financial Information

# Reconciliation of Adjusted Income Attributable to Encore to GAAP Net Income Attributable to Encore and Adjusted Operating Expenses Related to Portfolio Purchasing and Recovery Business to GAAP Total Operating Expenses

(In Thousands, Except Per Share amounts) (Unaudited)

	Three Months Ended December 31,								
		2	019		2018				
		\$	A	er Diluted Share— ccounting Economic		\$	A	er Diluted Share— .ccounting d Economic	
GAAP net income from continuing operations attributable to Encore, as reported	\$	43,085	\$	1.36	\$	47,036	\$	1.50	
Adjustments:									
Convertible and exchangeable notes non-cash interest and issuance cost amortization		3,930		0.13		4,072		0.13	
Acquisition, integration and restructuring related expenses <sup>(1)</sup>		704		0.02		(5,179)		(0.17)	
Amortization of certain acquired intangible assets <sup>(2)</sup>		1,659		0.05		1,886		0.06	
Net gain on fair value adjustments to contingent considerations <sup>(3)</sup>						(1,012)		(0.03)	
Income tax effect of the adjustments <sup>(4)</sup>		(1,390)		(0.04)		(1,316)		(0.04)	
Change in tax accounting method <sup>(5)</sup>		1,245		0.04				_	
Adjusted income from continuing operations attributable to Encore	\$	49,233	\$	1.56	\$	45,487	\$	1.45	

(1) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(2) As we acquire debt solution service providers around the world, we also acquire intangible assets, such as trade names and customer relationships. These intangible assets are valued at the time of the acquisition and amortized over their estimated lives. We believe that amortization of acquisition-related intangible assets, especially the amortization of an acquired company's trade names and customer relationships, is the result of pre-acquisition activities. In addition, the amortization of these acquired intangibles is a non-cash static expense that is not affected by operations during any reporting period. As a result, the amortization of certain acquired intangible assets is excluded from our adjusted income from continuing operations attributable to Encore and adjusted income from continuing operations per share.

(3) Amount represents the net gain recognized as a result of fair value adjustments to contingent considerations that were established for our acquisitions of debt solution service providers in Europe. We have adjusted for this amount because we do not believe this is indicative of ongoing operations.

(4) Amount represents the total income tax effect of the adjustments, which is generally calculated based on the applicable marginal tax rate of the jurisdiction in which the portion of the adjustment occurred. Additionally, we adjust for certain discrete tax items that are not indicative of our ongoing operations.

(5) Amount represents the benefit from the tax accounting method change related to revenue reporting. We adjust for certain discrete tax items that are not indicative of our ongoing operations.

	Year Ended December 31,						
	2	019		2	)18		
	\$	Sha Acco a	Diluted are— ounting and nomic	\$	A	er Diluted Share— ccounting and Economic	
GAAP net income from continuing operations attributable to Encore, as reported	\$ 167,869	\$	5.33	\$ 115,886	\$	4.06	
Adjustments:							
Convertible and exchangeable notes non-cash interest and issuance cost amortization	15,501		0.50	13,896		0.50	
Acquisition, integration and restructuring related expenses <sup>(1)</sup>	7,049		0.22	11,506		0.40	
Amortization of certain acquired intangible assets <sup>(2)</sup>	7,017		0.22	8,337		0.29	
Net gain on fair value adjustments to contingent considerations <sup>(3)</sup>	(2,300)		(0.07)	(5,664)		(0.20)	
Expenses related to withdrawn Cabot IPO <sup>(4)</sup>	—		—	2,984		0.10	
Loss on derivatives in connection with the Cabot Transaction <sup>(5)</sup>			—	9,315		0.33	
Goodwill impairment <sup>(6)</sup>	10,718		0.34	—		—	
Loss on Baycorp Transaction <sup>(6)</sup>	12,489		0.40			_	
Income tax effect of the adjustments <sup>(7)</sup>	(23,230)		(0.74)	(9,079)		(0.32)	
Change in tax accounting method <sup>(8)</sup>	(7,825)		(0.25)	_		_	
Adjustments attributable to noncontrolling interest <sup>(9)</sup>	—		—	(5,022)		(0.18)	
Adjusted income from continuing operations attributable to Encore	\$ 187,288	\$	5.95	\$ 142,159	\$	4.98	
					_		

(1) Amount represents acquisition, integration and restructuring related expenses, which for the year ended December 31, 2019 includes approximately \$1.3 million of transaction costs incurred associated with the Baycorp Transaction. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(2) As we acquire debt solution service providers around the world, we also acquire intangible assets, such as trade names and customer relationships. These intangible assets are valued at the time of the acquisition and amortized over their estimated lives. We believe that amortization of acquisition-related intangible assets, especially the amortization of an acquired company's trade names and customer relationships, is the result of pre-acquisition activities. In addition, the amortization of these acquired intangibles is a non-cash static expense that is not affected by operations during any reporting period. As a result, the amortization of certain acquired intangible assets is excluded from our adjusted income from continuing operations attributable to Encore and adjusted income from continuing operations per share.

(3) Amount represents the net gain recognized as a result of fair value adjustments to contingent considerations that were established for our acquisitions of debt solution service providers in Europe. We have adjusted for this amount because we do not believe this is indicative of ongoing operations.

(4) Amount represents expenses related to the proposed and later withdrawn initial public offering by CCM. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(5) Amount represents the loss recognized on the forward contract we entered into in anticipation of the completion of the Cabot Transaction. We adjust for this amount because we believe the loss is not indicative of ongoing operations; therefore, adjusting for this loss enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(6) The Baycorp Transaction resulted in a goodwill impairment charge of \$10.7 million and a loss on sale of \$12.5 million during the year ended December 31, 2019. We believe the goodwill impairment charge and the loss on sale are not indicative of ongoing operations, therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(7) Amount represents the total income tax effect of the adjustments, which is generally calculated based on the applicable marginal tax rate of the jurisdiction in which the portion of the adjustment occurred. Additionally, we adjust for certain discrete tax items that are not indicative of our ongoing operations. We recognized approximately \$17.5 million, or \$0.55 per diluted share, in tax benefit as a result of the Baycorp Transaction, which is included in this income tax adjustment during the year ended December 31, 2019.

(8) Amount represents the benefit from the tax accounting method change related to revenue reporting. We adjust for certain discrete tax items that are not indicative of our ongoing operations.

(9) Certain of the above pre-tax adjustments include expenses recognized by our partially-owned subsidiaries. This adjustment represents the portion of the non-GAAP adjustments that are attributable to noncontrolling interest.

#### Encore Capital Group, Inc. Page 9

	Three Months Ended December 31, Year Er					Year Ended	led December 31,				
		2019		2018		2019		2018			
GAAP total operating expenses, as reported	\$	234,584	\$	232,834	\$	951,336	\$	956,730			
Adjustments:											
Operating expenses related to non-portfolio purchasing and recovery business <sup>(1)</sup>		(42,373)		(45,069)		(173,190)		(193,715)			
Stock-based compensation expense		(3,145)		(2,528)		(12,557)		(12,980)			
Acquisition, integration and restructuring related operating expenses <sup>(2)</sup>		(704)		5,179		(7,049)		(7,523)			
Expenses related to withdrawn Cabot IPO <sup>(3)</sup>		_						(2,984)			
Goodwill impairment		_				(10,718)		_			
Net gain on fair value adjustments to contingent considerations <sup>(4)</sup>		_		1,012		2,300		5,664			
Adjusted operating expenses related to portfolio purchasing and recovery business	\$	188,362	\$	191,428	\$	750,122	\$	745,192			

(1) Operating expenses related to non-portfolio purchasing and recovery business include operating expenses from other operating segments that primarily engage in fee-based business, as well as corporate overhead not related to our portfolio purchasing and recovery business.

(2) Amount represents acquisition, integration and restructuring related operating expenses (including approximately \$1.3 million of transaction costs incurred associated with the Baycorp Transaction during the year ended December 31, 2019 and excluding amounts already included in stock-based compensation expense). We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(3) Amount represents expenses related to the proposed and later withdrawn initial public offering by CCM. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(4) Amount represents the net gain recognized as a result of fair value adjustments to contingent considerations that were established for our acquisitions of debt solution service providers in Europe. We have adjusted for this amount because we do not believe this is indicative of ongoing operations.